Lists of Collection Agents and Recovery Agents in the Bank's panel of approved external agencies empanelled for assisting the Bank for collection and recovery of dues and ODR Service Providers

Collection Agents

Sl No	Collection agent
1	**Focussed Solutions Inc.** 40/7132 A, Bharat Arcade, IIIrd Floor,(Above Formost Showroom), M.G Road, Cochin, Kerala, Pin Code – 682035.
2	**Leadpro Consultancy Private Limited** 220-A,Pocket-A, Mayur Vihar Phase-II, Delhi, Pin Code -110091.
3	**Quess Corp Limited.** (Division: Conneqt Business solutions Limited) 3/3/2, Bellandur Gate, Sarjapur Main Road, Bangalore, Bangalore, Karnataka, India, 560103 Divisional Office: Conneqt Business Solutions, 1-8-371, Gowra Trinity, SP Road, Chiran Fort Lane, Begumpet, Hyderabad – 500003, Telangana, India
4	**VGM Consultants Pvt Ltd.** 3 rd & 4th Floor, GRM Tech Building, DH 6/29, New Town, Action Area – I, Kolkata, West Bengal - 700156
5	**BS Enterprises** No 9/12, 80th Street, 18th Avenue, Ashok Nagar, Chennai, Tamil Nadu 600083
6	**HEM Associates** 1549, Office no 10, Indra towers, Sadashiv Peth, Haveli, Pune, Maharashtra 411030
7	**MAS Associates** Suresh Nivas, Kuttankulangara East line, Near Punkunnam Govt High School, Punkunnam, Thrissur, Kerala -680002
8	**Paritosh Systems & Solutions** 1, 2 Sainath Plaza, Above Titan Showroom, J N Road, Mulund W Mumbai, Maharashtra
9	**Citi Enterprises** SCO-87, 1st Floor, Sector-40C, Chandigarh - 160036
10	**Sarah Agencyes** II, 120, U K P Complex, Venkatakrishna Road, Udumalpet, Tiruppur, Tamil Nadu, 642126
11	**SRS Associates** No 199, 3rd floor, Yellamma Nagar, Bommansandra Bangalore,Bengaluru (Bangalore) UrbanBangalore, Karnataka

12	**Triangle Associates** XXXIX/4233, Karakkat Building Ravipuram Road, Ernakulam, Kerala- 682016
13	**Leaders Associate Services Private Limited** Door No. 65/697, 2nd Floor, Hiba Plaza, Near Nadakavu Police Station, Nadakkavu P O, Kozhikode, Kerala 673011
14	**Four Dimensions Financial Services Private Limited** Second floor, WZ-2-C Nangli Jalib B-1 Janakpuri New Delhi 110058
15	**Laxmi Associates** Office No. 102,A-3, Gali No 3, Garg Complex, Guru Nanak Pura, Laxmi Nagar Delhi 110092
16	**Girish Gaur & Co** Flat no 9C-4,Shastri Nagar Uttar Pradesh 250004
17	**Vinamra Management Pvt Ltd** Door no.1-33/8,1st&2nd Floor,Sree Ramanath Complex,above Padavinangady Super Market Opp Inland Windsor, Near Mahalasa Temple, Airport Road, Padavinangady, Konchady Post Mangalore Karnataka 575008
18	**Salura Associates Private Limited** 27/4511 Kanjirathummootil, Perumanoor P O Thevara Ernakulam Kerala 682015
19	**Sanjay Associates** No. 221, New Scheme Road, Pappanaickenpalayam, Coimbatore, Tamil Nadu-641037
20	**Vaishnavi Management Private Limited** No. 6/B,Mittal Industrial Estate,Bldg. No.6, Udit Mittal Indsutrial Premises Co Op Society Ltd,Marol, Andheri (E),Mumbai 400059
21	**Maruti Enterprise** A-8, Swaminarayan Complex, Majura Gate, Ring Road, Surat-395001
22	**KSP Financial Services** D No.50-121-54/1/A,Ground Floor,Kasturi Nilayam, Bs Layout, Double Road, Visakhapatnam-530013
23	**Greencredit Management Private Limited** Cc-39/6184 B, Koikkaramparambil Building, Alappatt Cross Road, Perumanoor, Kochi , Kerala - 682015.

24	**Fedserv Ltd** Federal Tower, Bank Junction, Aluva, Ernakulam, Kerala 683101
25	**Concentrix Service India (P) Ltd** (Tele-calling) 3rd Floor, Milennium Towers, ITPL road, Brookfields, Bangalore, Karnataka 560037
26	**JPS Credit Management** No B -21, New No 17 Pasumpon Street, SIDCO Industrial Estate, MMDA Colony, Arumbakkam, Chennai Tamil Nadu-600106
27	**K V R Financial Services** Door No 78-11-32, Near Reddy Babu Motors, Gandhipuram Street, Rajahmundry, East Godavari District, Pin Code 533103
28	**PB Associates** Nirman Towers, 23/98(64), 2*nd* Floor, Nandavanam Street, Behind Co-operative Hospital, Palakkad, Kerala -678001
29	**SR 9 Associates** # 3440, RPC Layout, Near BTS Garage, RPC Layout Service Road, Vijayanagar, Bengaluru, Karnataka- 560 040
30	**Sri Harine Agencies** No: 16 Swsatick Hall Gumaragurubaran Street, Behind Lotus TVS Erode, Tamilnadu– 638003
31	**Krishna Agency** Plot no 1611, Punama gate, Old Town, Bhubaneshwar , Odisha 751002
32	**Rawla Consultancy** Office no 27 GF, Plot no 187, Panchwati Chouraha Rajapark, Jaipur Rajasthan 302004
33	**S K Agencies** 49 14 19, Lalitha Nagar, Akkayaplem Visakhapatnam Andhra Pradesh, 530016
34	**Sai Consultancy and Services Pvt Ltd** 4th Floor, Jyoti Bhawan Behind Rajsthan Hotel, Patna Bihar 800001
35	**Shree Raghavendra Financial Consultancy Private Limited** SF1 CTS No.4647/2, S irur Park Vidya Nagar, Hubli, Karnataka 580021

36	**Pranavam Credit Management Private Limited** Door No:1/3714C1, 2nd Floor City Corner Building, Vandipetta Junction, Nadakkavu Post Kozhikode, Kerala 673011
37	**Hallmark Financial Services** Flat No 205, 2nd Floor, Bharat Towers, 5th Lane Dwaraka Nagar, Visakhapatnam Andhra Pradesh 530016
38	**Emerald Associates** HB Avenue, Chakorathkulam, Behind Canara Bank, Nedungadi Garden, Nadakavu, Kozhikode Kerala, 673011
39	**GRA Financial Services** HNO 1-8-32/64, GYR Plaza, 1ST Floor, Bapubagh Colony, P.G road, Secunderabad, Telangana, 500003
40	**J P Associates** Plot no-26, Flat no 201 Sri Sai Plaza Complex, Vijayanagar colony picket, Secunderabad Telangana, 500009
41	**Focus Business Solution Limited** 703, Raj Hans Complex, Nr Kadiwala School Majura Gate Flyover, Ring Road, Sagrampura, Surat, Gujarat 395002
42	**Emm Ess Enterprises** First Floor, SCO 67, Sector 38-C Chandigarh - 160038
43	**Adept Guild Services Partners Private Limited** M1-M2, B-10, Himland House, Ranjit Nagar, Commercial Complex, Shadipur, New Delhi - 110008
44	**Aarav Business Solution** M-104, Sanghvi Tower, Nr Gujarat Gas Circle, Adajan, Surat Gujarat - 395009
45	**Sushila Enterprises** 402-404, 4 Floor, The Metropole Jethalal Parekh Road, Near Jhunjhunwala College, Ghatkopar West, Mumbai, Maharastra - 400086
46	**Rohit Consulting** No 14, First Floor, D1,Alamu Manor Apartment, BKR Nagar, Coimbatore, Tamil Nadu - 641012,
47	**Adithya Infotech** Door No. 17-2-68/20, Hassan Heritage, First Floor, Near Father Muller Hospital, Kankanady, Mangalore – 575002.

48	**GG Associates** T C 16/ 583 (2), EVRA 40, Easwaravilasom Road, Vazhuthacaud, Thrivananthapuram- 695 014 Kerala
49	**Credhas Technology Private Limited** 214, Welldone Tech Park, Badshahpur, Sohna Rd Hwy, Sector 48, Gurugram, Haryana 122001
50	**Jayguru Enterprises** 666/A/1, Vidyasagarpur, P,O., Inda, P.S. Kharaapur Town, Dist. Paschlm Medinipur, West Bengal- 721305

Recovery Agents

Sl. No	Recovery Agent
1	**AAA Capital Services Private Limited**. J-1 Kailash Colony Greater Kailash- I New Delhi- 110048.
2	**All Fincare Solutions Private Limited.** 3rd Floor Alma Dale Near Judges Avenue Cochin – 682017.
3	**Care Connections Private Limited.** 1st Floor Suburban Building Mamangalam Palarivattom P.O Cochin – 682025.
4	**Charitarth Financial Services Private Limited.** Skyline Castle 1st Floor27 Abdul Razack Street Saidapet Chennai – 600 015.
5	**Finnerco Corporate Solutions Pvt Ltd** C-1 to 4 3rd Floor N.B Point Nana VarachhaNear Silver Point Surat 395006
6	**Hardcore Consultancy Services Pvt Ltd** Dinanath Enclave Ganga Block Flat No A 5th Floor Belbagan Namkum Ranchi – 834010
7	**K N Resolutions Pvt Ltd** 228 1 Floor Rashi Residency Kadabagere Village Dasanapura Hobli Magadi Road Bangalore – 562130

8	**Metroz Detectives Services Private Limited.** Head Office A 135 Lake Gardens Ground Floor Kolkata – 700 045.
9	**P P Antony Financial Services.** Rice Bazar (Near Vimala Building) Thrissur- 680 001.
10	**Sahara Agency** 702/100 “B” Subhash Nagar Kolhapur (Maharashtra) 416012
11	**Shakthi Associates Financial Services Private Limited.** Room No.04 Second Floor Navyug Mansion Opp. Arya Samaj Bhavan Perin Nariman Street Mumbai – 400 001.
12	**Shyam Enforcement & Recovery Agent** 5/71 Parasram Nagar Dher Ka Balaji Sikar Road Jaipur 302039.
13	**Sri Sun Resolution Services** No 19 Nanjappanagar 4th Street Kannampalayam Road Rangannathapuram Sulur Coimbatore - 641402
14	**Sun Enforcement** No.306 46th Cross 4th Block Rajajinagar Bangalore – 560 010
15	**Technocraft Financial Services Pvt Ltd** B- 2/91 Paschim Vihar New Delhi - 110063
16	**MN Enforcement Services Pvt Ltd** #32 Court Road Opp. Cosmos Club Dharwad – 580001
17	**Oneness Ko** Nikhil Park Build- ‘D’ Wing- ‘A’ Flat No-2 Manikbag Sinhagad Road Pune-411051
18	**Aniket Associates** Shop No 8 Bldg No 7 Vijay Garden Jasmine Palm Street Road Kavesar G B Road Thane (W) Mumbai-400615

19	**Adithya Traders** Door No 39/76 D-2 3rd Floor Bharathi Building Mahakavi G Road Karikkamuri Kochi-682011
20	**JVD Recovery Agency Ltd** 4th Floor D K House opp. Mithakhali Village Garden Ellis Bridge Ahmedabad-380 006.
21	**Nirjhar & Associates** 46 J M N Bose Lane Konnagar Hooghly District West Bengal-712235
22	**Vinayaka E M Services** Puthupilly Complex, Near Kannankulangara Temple, North Paravur, Ernakulam Dist, Kerala-683513
23	**E-Procurement Technologies LTD (ETL)** B-705 Wall Street-II Opp. Orient Club Near Gujarat College Ahmedabad- 380006
24	**Poonia Associates Pvt Ltd** Plot No 5-6-7 New Sainik Cantonment Market TCP-2 Hisar Cantonment Haryana-125006
25	**Sai Resolution Service** No 168, DPF Street, Pappa Naicken Palayam Coimbatore- 641037
26	**Winner Associates** No 62/4796 Second Floor Bharathi Building Mahakavi G Road Kochi-682011
27	**C1 India Private Limited** Plot No 68 3rd Floor Sector 44 Gurugram-122003 Haryana
28	**Accurate Analyser** 715 7th Floor IJMIMA Complex Mind Space Off Link Road Malad (West) Mumbai- 400064
29	**Progressive Resolutions Pvt Ltd** 6.2/2446 1st Floor Darshanam Madakkappally Lane Chittoor Road Kochi- 682016
30	**Kenstone Capital Debt Consulting Pvt. Ltd.** Lakshmi Nilaya 1st Main 2nd Cross Ranganatha Extension Gopala Shivamoga -577205
31	**D S A Associates** HO- H-17 Ground Floor South Extension Part-1 New Delhi- 110049

32	**Kalyan Associates-Prop. Kalyan Sundaram N** TC 100/3749-1 Kulathur Road Kazhakuttom Thiuvananthapuram-695582
33	**V K Enterprises** Sr No 55 Payari Plaza Opp Akshat Mangal Karyalay Shop No 25 Godoli Satara-415001
34	**J & J Associates** G 27 2nd Floor CSI Commercial Center Baker Junction Kottayam- 686001
35	**Bhoomi Consultants** 214 2nd Floor Malad Shopping Centre S V Road Malad (West) Mumbai- 400064
36	**M D Associates** 2nd Floor Marva Arcade Machingal Lane Thrissur-680001
37	**Times Asset Reconstruction & Consultancy Services** Murali Bamangachi Barsat North 24 Parganas Kolkata West Bengal-743248
38	**3I Asset Resolution Consultants Pvt Ltd** Reg Off: 423 Samaan Complex Opp Satyam Mall Vastrapur Ahmedabad- 380015 Branch Off: # 502 5th Floor K Building 24 Walchand Harichand Marg Ballard Estate Mumbai-400001
39	**P & R All Recovery Solutions Private Limited** 613 Parkash Nagar Panipat Haryana-132103
40	**Vivro Capital Advisors Pvt Ltd** 607/608 Marathon Icon Veer Santaji Lane Opp Peninsular Corporate Park Off Ganapatrao Marg Lower Parel Mumbai-400013
41	**Super Professional Services LLP** Plot No B-1/71 First Floor Near NSIT Sewak Park Extension Dwaraka More Metro Station New Delhi- 110059
42	**Suraj Legal Solution Private Limited** House No 165, Ground Floor, I P Colony, Sector 31, Faridabad -121003
43	**Verve Recovery Enforcements Pvt Ltd.** 370 Shri Gopal Nagar Gurjar Ki Thadi Gopalpura Bypass Jaipur 302019

44	**Arca Emart Private Limited (Auction Bazaar)** House No 8-3-3322/4 Yellareddyguda Ameerpet Hyderabad- 500073	
45	**Kuber Consultants** G-27 Flat No 104 Pankaj Tower IV DDA Community Centre Vikaspuri New Delhi-110018	
46	**Brivin Debt Management Private Limited** J 28 Jaganpura Extension New Delhi- 110014	
47	**Samruddhi Associate** Shop No 6 Leela Park Anandnagar Pune-411051	
48	**Kamakshi Associates** # 1-9-286/4/2 Near Janapriya Apartments Ramnagar Gundu Musheerabad Hyderabad-500044	
49	**Registered Office**	**Branch Office**
	Maa Durga Associates Math Choumuhani 2nd Floor Opp side of Wood Land Park Hotel Agartala Tripura-799004	**Maa Durga Associates** Meherpur Surya Sen Lane House No 8 Silchar Assam-788015
50	**Corporate Office**	**Registered Office**
	Deal Matrix Services Pvt Ltd Unit 308 3rd Floor P S Qube Street No 1111 Action Area 110 New Town Kolkata-700157	**Deal Matrix Services Pvt Ltd** 2nd Floor Jaiswal House Exhibition Road Lal Bhai Lane Kadam Kuan Patna- 800001 Bihar
51	M/s Shree Mahadevi Associates AC-167C II Floor Shalimar Bagh New Delhi-110088	
52	M/s Sanchar Management Services Pvt Ltd Plot No C-1 Off. No SF3 Mahalakshmi Square Abhay Khand-II Indirapuram Ghaziabad-201010 Uttar Pradesh	
53	M/s M P Associates 152/439, 2nd Main Road, New Balaji Layout, Doddamanagala Electronics City Bangalore- 560100	

54	Mr. Raju Joseph Kalapurackal House Thazhuvamkunnu P O Kallorkad Muvattupuzha-686668 Ernakulam District
55	M/s Credit Revive Financial Services 1114/A Royal Court Office O-16 Shahupuri E Ward Kolhapur-416001
56	M/s Arthayug Pvt Ltd SCO-7 Second Floor Sector 30-D Chandigarh-160020

Online Dispute Resolution (ODR) Service Providers

Sl. No	Online Dispute Resolution (ODR) Service Providers
1.	**Jupitice Justice Technologies Limited** Plot. No. 14, Rajiv Gandhi Chandigarh Technology Park, Chandigarh, India- 160101
2.	**Lex Carta Private Limited (JustAct)** T4, 7th Street, Dr. VSI Estate, Phase 2, Thiruvanmiyur, Tamil Nadu 600041
3.	**Edgecraft Solutions Private Limited (Presolv360)** 1st Floor, Esperanca Building Shahid Bhagat Singh Road Colaba, Mumbai-400001