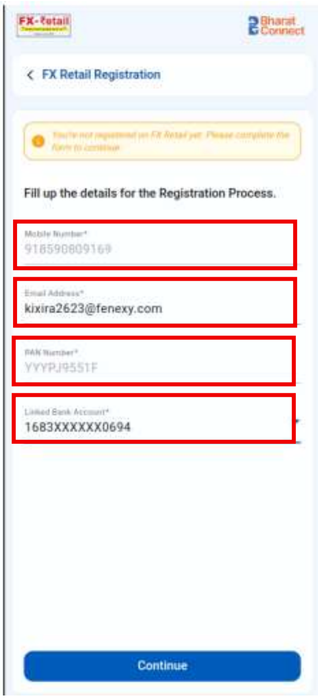
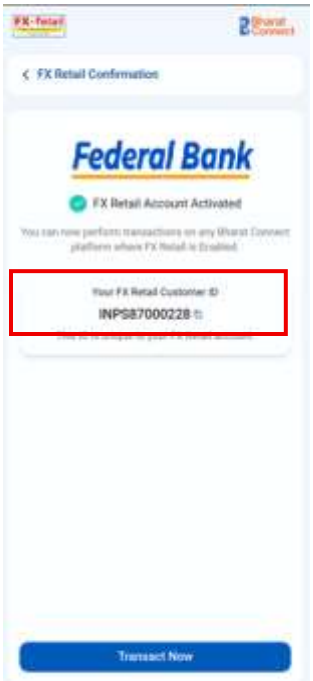
1. FX Retail Registration Journey

1)



2)

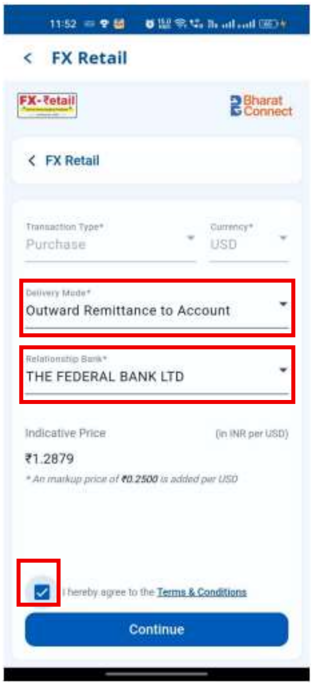
3)



Register for FX Retail.

1. **Access FX Retail**
    - FedNet - Add on services- Bharat Connect- FX Retail
    - FedMobile-Other Services- FX Retail
2. **Enter Customer Details**
    - Provide your PAN, account number, registered mobile number, and email ID.
    - Select Federal Bank as your relationship bank.
3. **Verify Your Identity**
    - Complete OTP authentication using the OTPs sent to your registered mobile number and email ID.
4. **Registration Confirmation**
    - Upon successful verification, a unique FX Retail Customer ID will be generated.
5. **Start Transactions**
    - Your registration is complete, and you can begin booking foreign exchange transactions.

2. FX Retail Payment Journey Online (Customer Journey Flow)

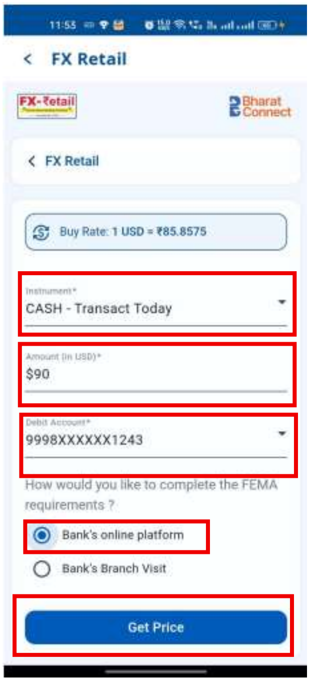


1. Access FX Retail through FedMobile (Other Services- FX Retail).

2.Select the Delivery mode as outward remittance.

3. Select Relationship bank as Federal Bank.

4.Confirm on the Terms and condition and tick on the check box and press continue



5.Select the Instrument as Cash Transaction.

6.Enter the amount In USD for outward remittance.

7.Select the debit account from drop down.

8.Choose the documentation method as online.

9. Click on Get Price to fetch the final amount

10. Confirm on order summary and submit the mandate

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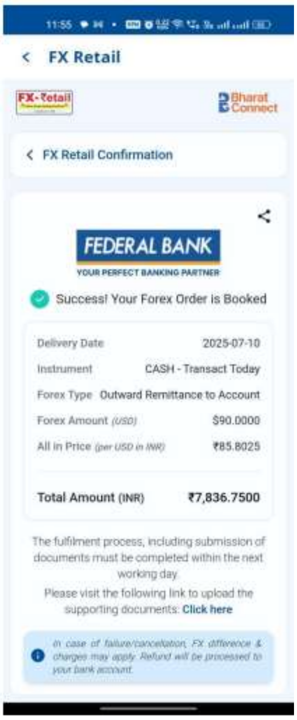
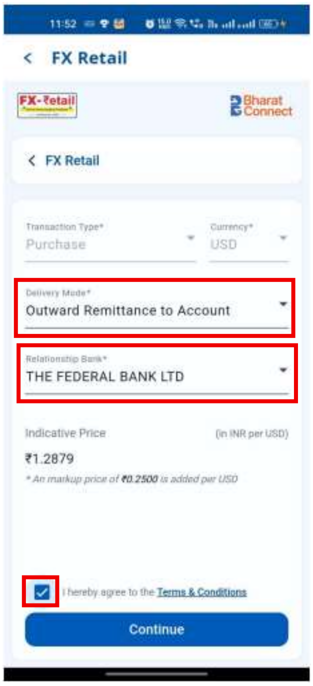
11. Enter the M-Pin to book the deal.



12. Final deal is booked with the approved rate. Supporting documents to be submitted via the provided Fed-e-remit link in the confirmation page.

3. FX Retail Payment Journey Offline (Customer Journey Flow)

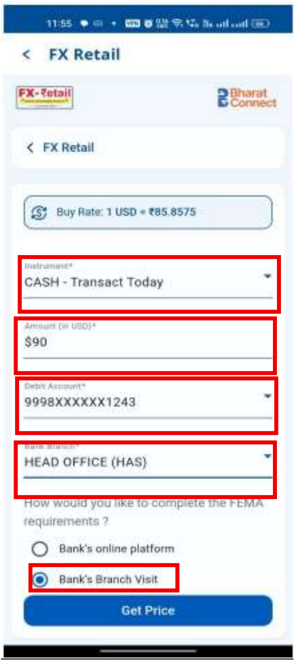


1. Access FX Retail through FedMobile, FedNet.

2.Select the Delivery mode as outward remittance.

3. Select Relationship bank as Federal Bank.

4.Confirm on the Terms and condition and tick on the check box and press continue



5.Select the Instrument as Cash Transaction.

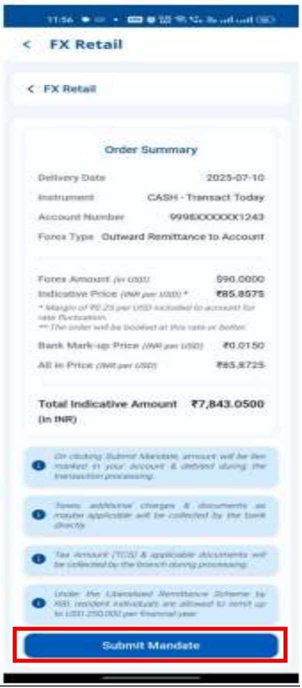
6.Enter the amount In USD for outward remittance.

7.Select the debit account from drop down.

8.Choose the documentation method as Branch mode.

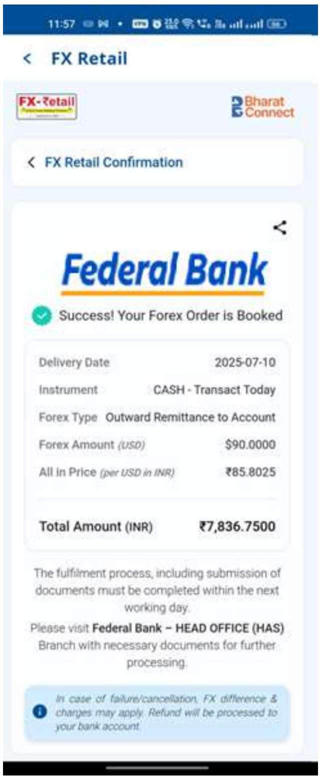
9.Select your branch from the dropdown.

10. Click on Get Price to fetch the final amount



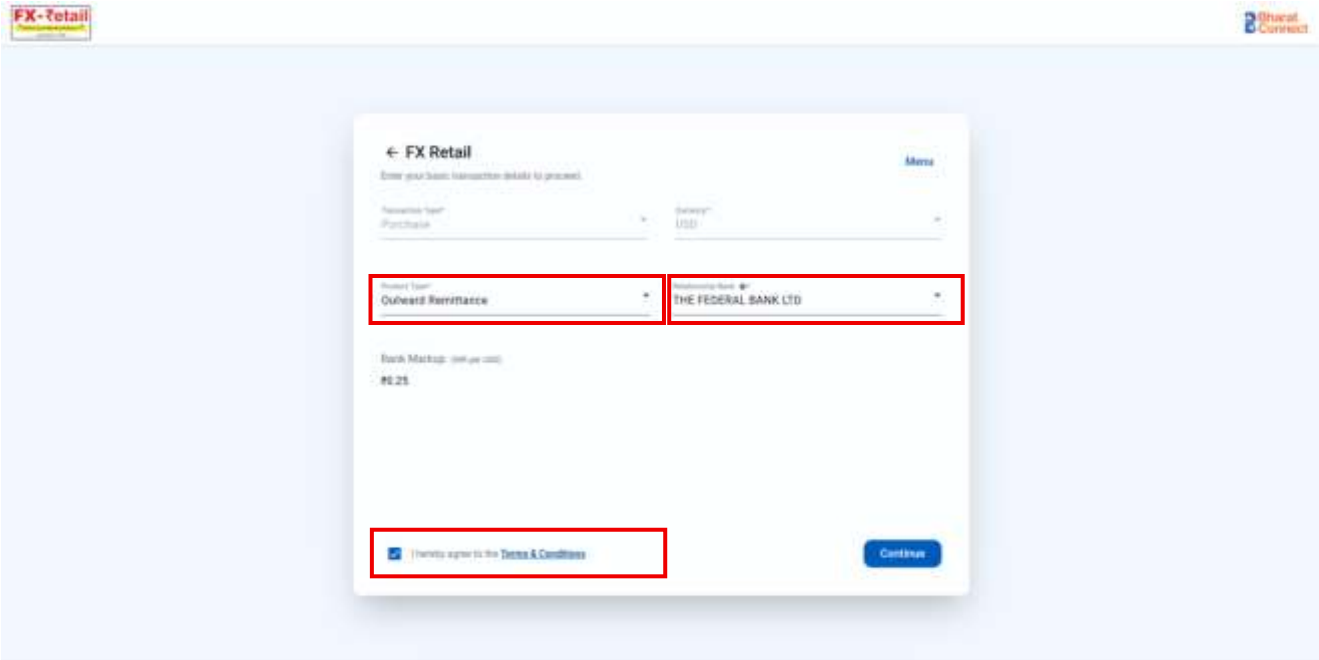
11. Confirm on order summary and submit the mandate

12. Enter the M-Pin to book the deal.

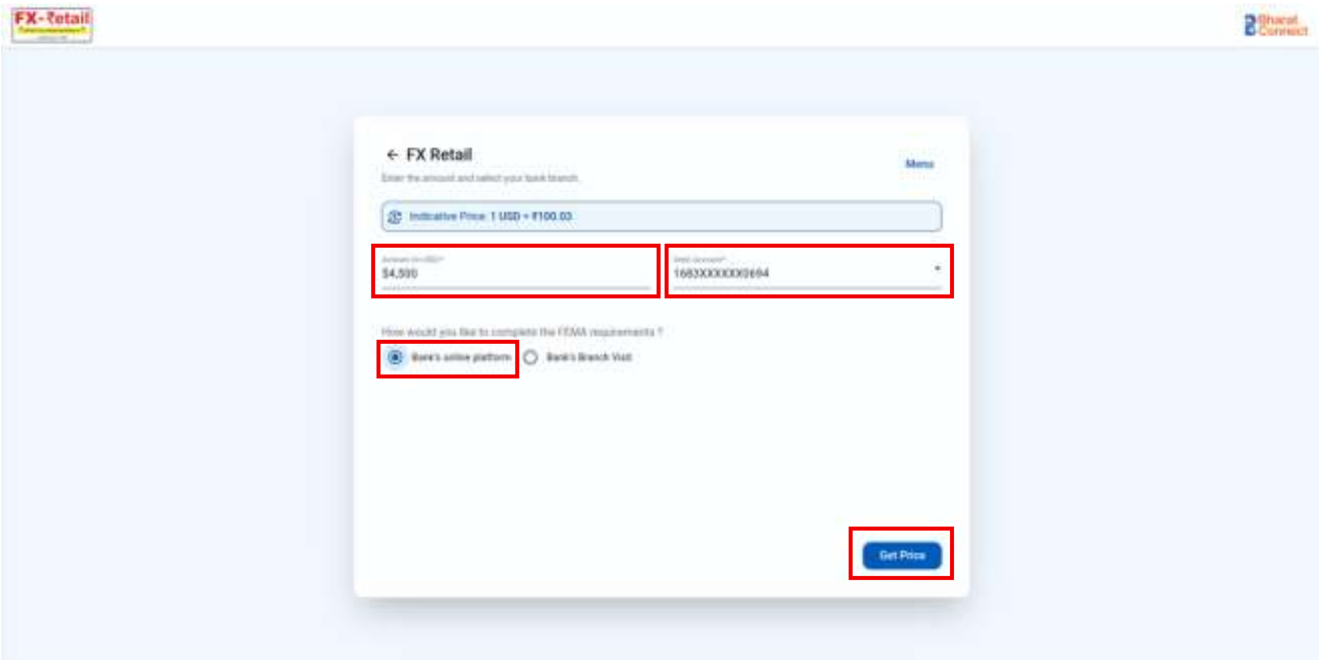


13. Final deal is booked with the approved rate. Supporting documents to be submitted by visiting the selected branch within the allowed time frame.

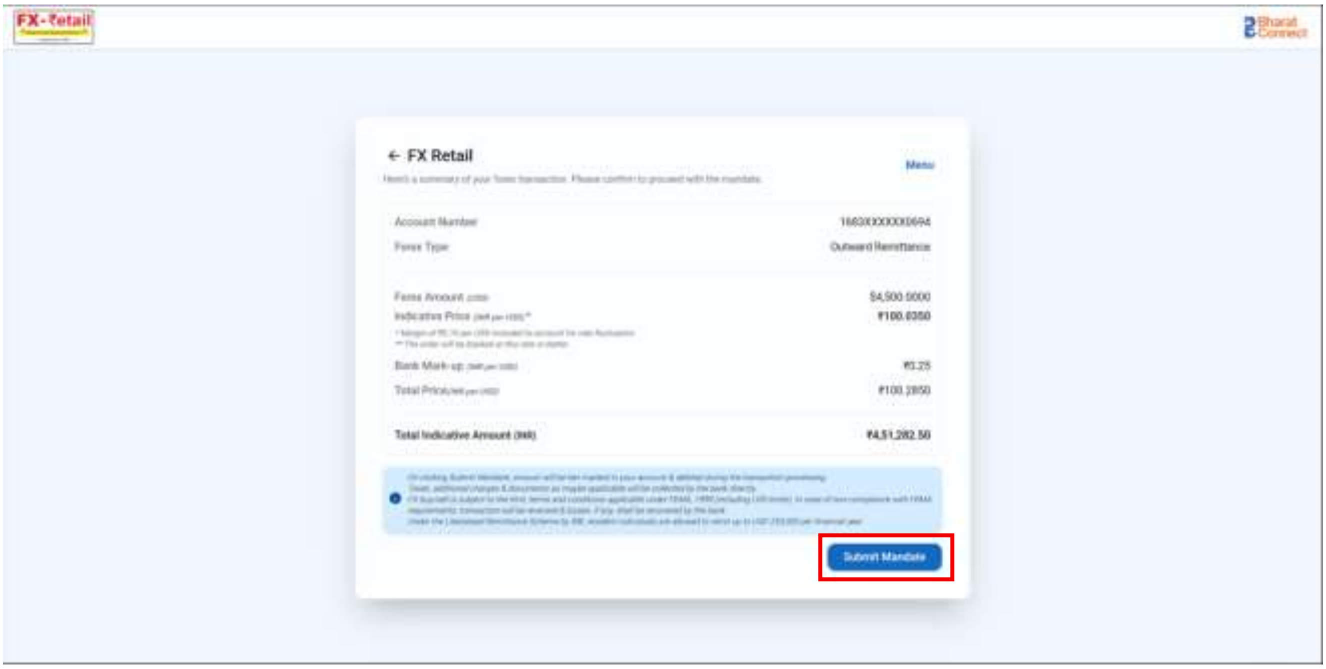
4. Payment Journey Via FedNet (Online)



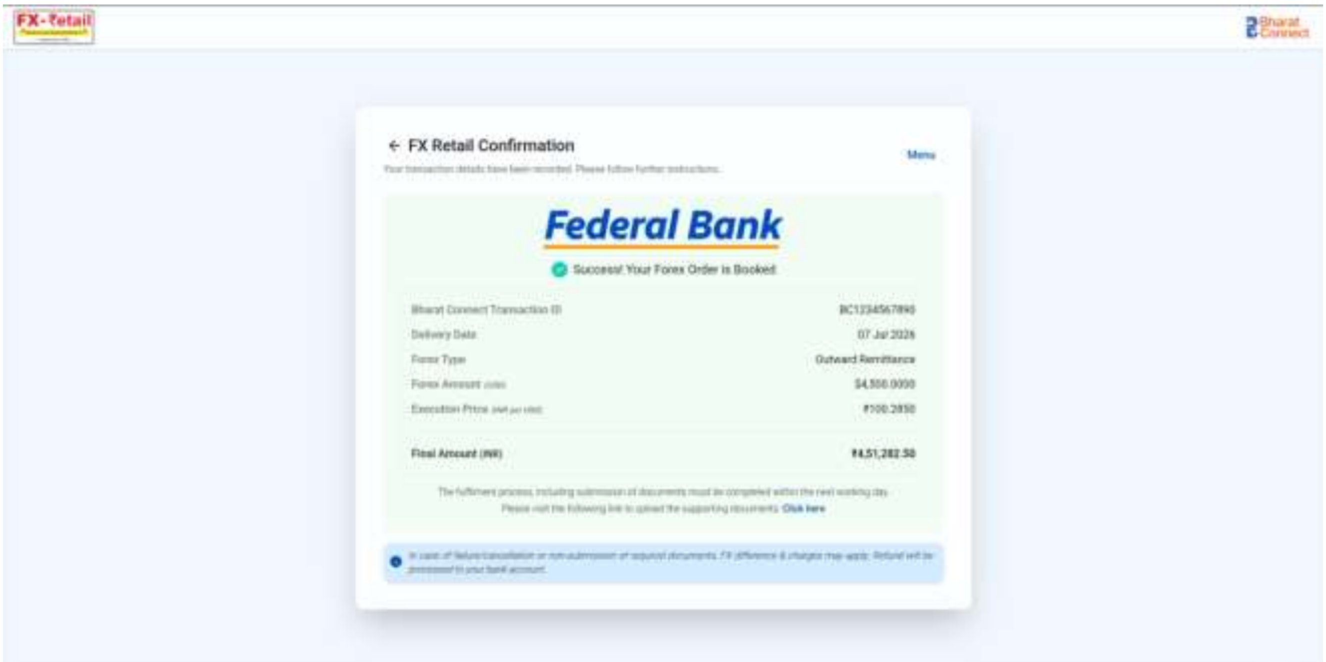
1. Access FX retail in FedNet (Add on services- Bharat Connect- FX Retail)
2. Select Product type as Outward remittance
3. Relationship Bank as Federal Bank
4. Confirm on the terms and conditions



5. Enter the amount amount in USD
6. Select the debit account from drop down.
7. Click on the banks online platform LRS document submission
8. Click on Get price for fetching the final rate.

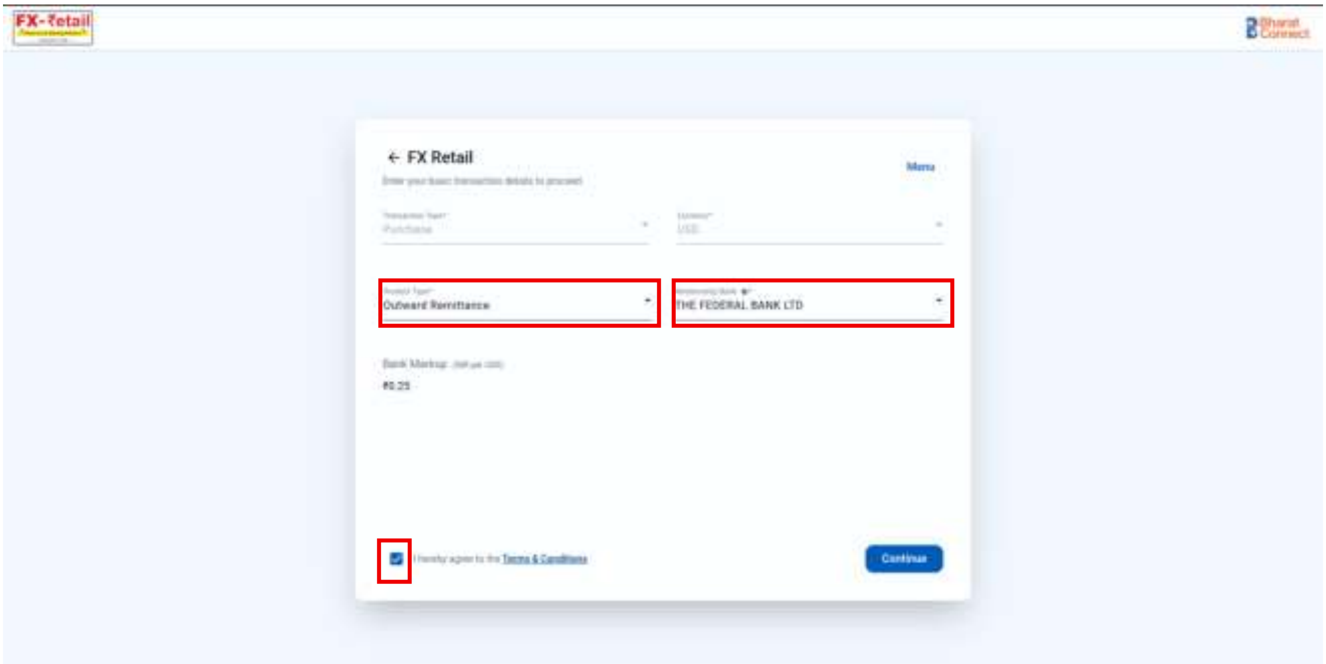


9. Check the final rate and submit the mandate.

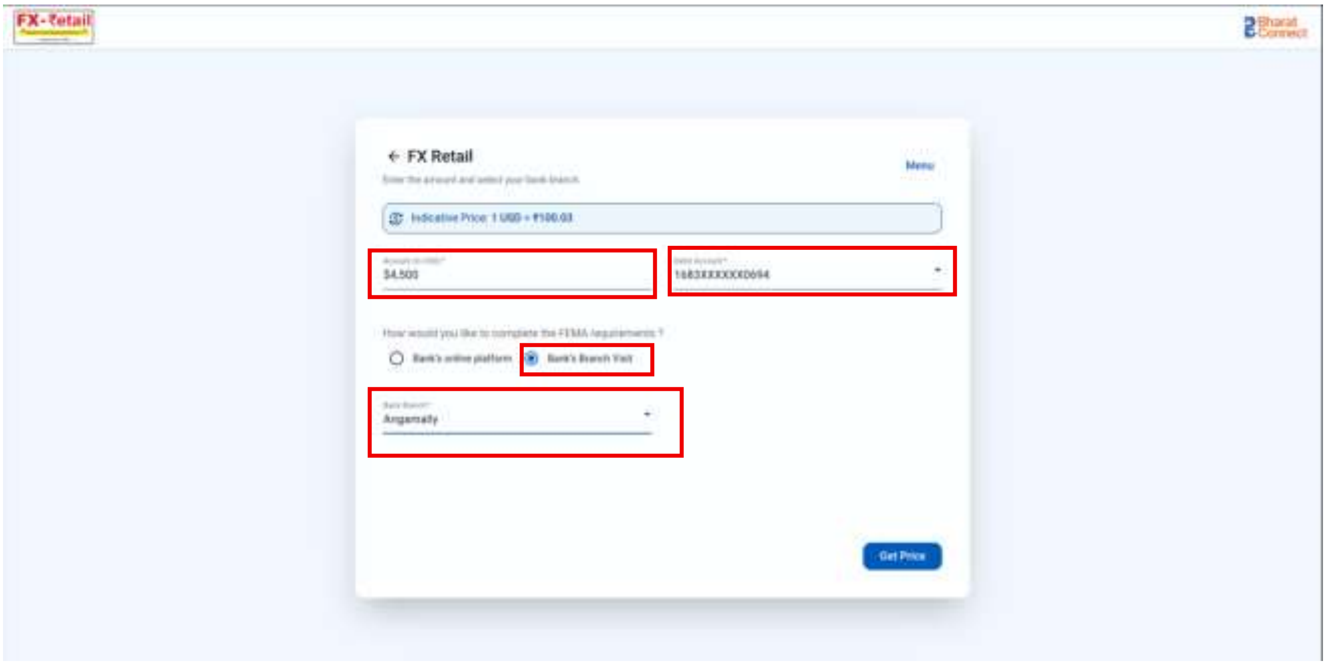


9.Final deal booking confirmation will be shown to the customer. Supporting documents to be submitted via the provided Fed-e-remit link in the confirmation page.

5. Payment Journey Via FedNet (Offline)

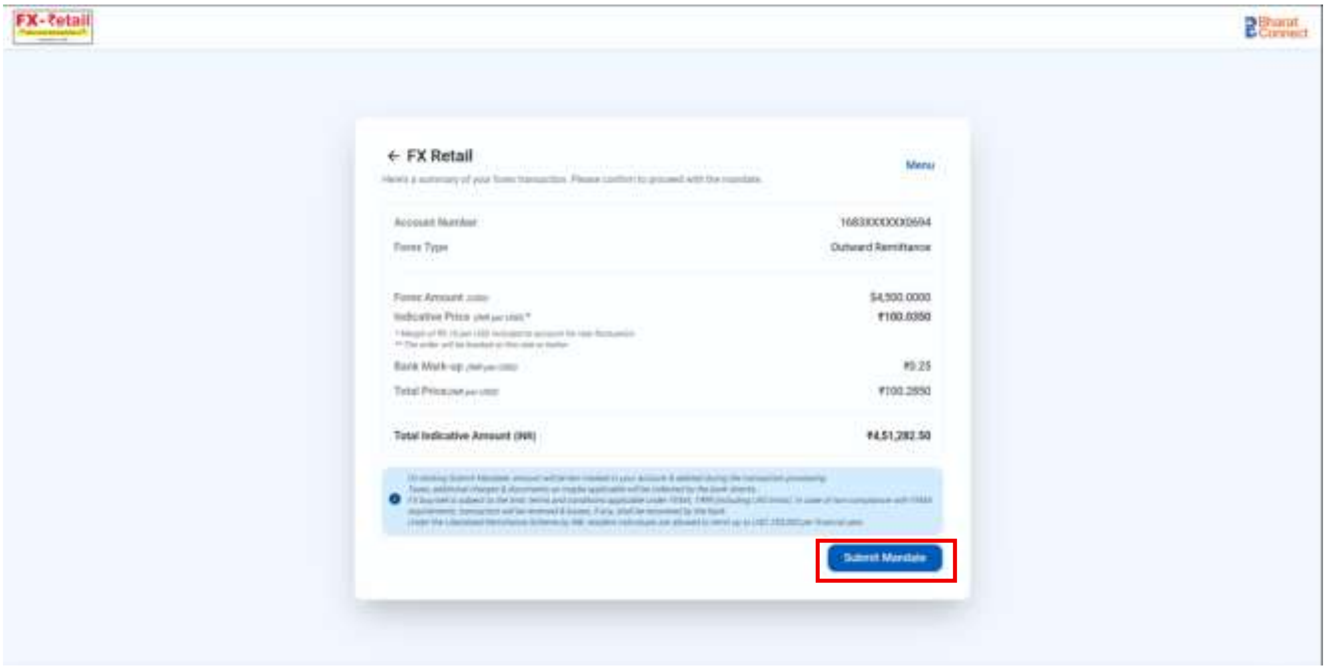


1. Access FX retail in FedNet (Add on services- Bharat Connect- FX Retail)
2. Select Product type as Outward remittance
3. Relationship Bank as Federal Bank
4. Confirm on the terms and conditions



5. Enter the amount in USD.
6. Select the debit account from drop down.

7. Click on the banks branch as the platform LRS document submission
8. Select the Bank branch from the drop down.
9. Click on Get price for fetching the final rate.



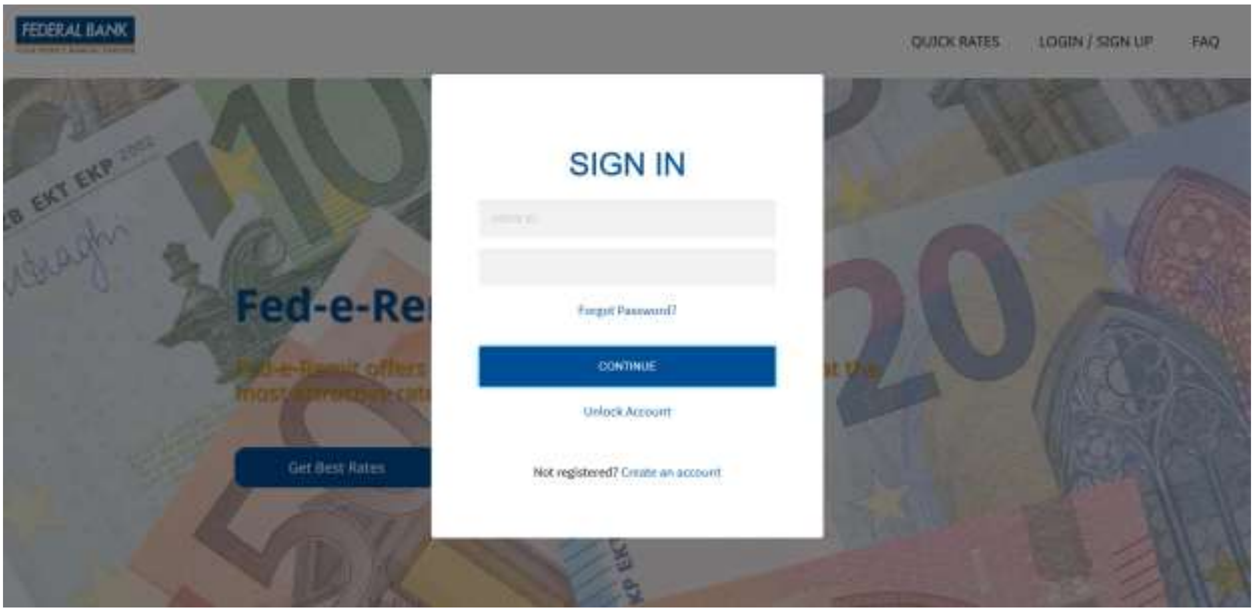
10. Check the final rate and submit the mandate.

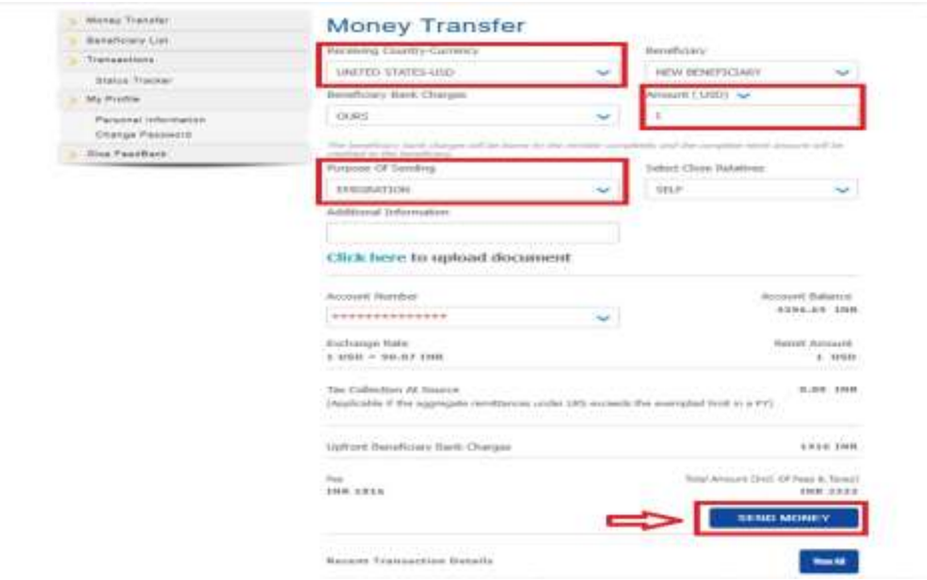
11. Final deal booking confirmation will be shown to the customer. Supporting documents to be submitted by visiting the selected branch within the allowed time frame.

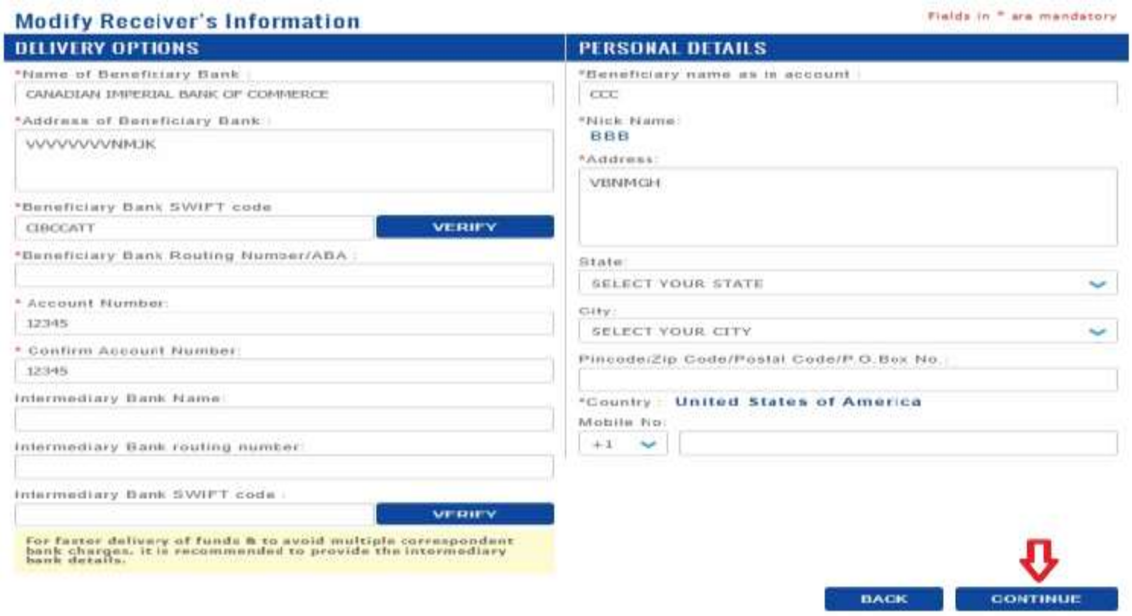
6. LRS Document Submission through Fed-e-Remit

Submit Your LRS Documents Online via Fed-e-Remit

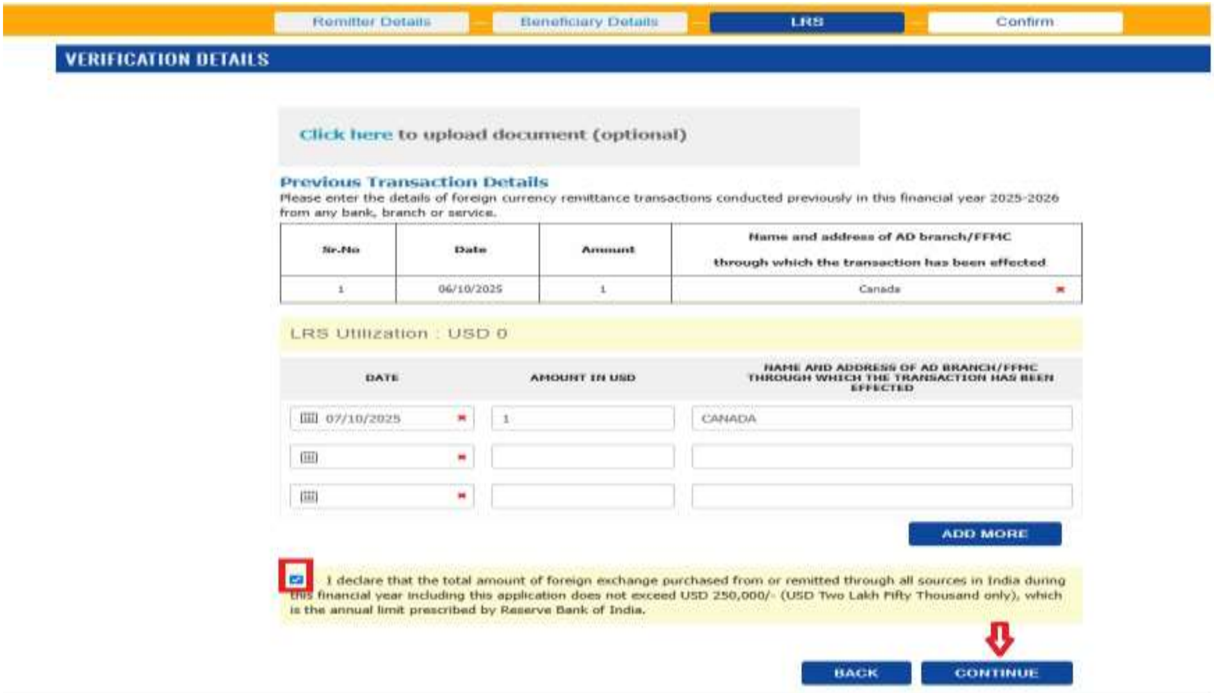
1. **Book Your FX Transaction**
   - Complete your forex booking through the FX Retail platform and choose **Online Documentation**.
2. **Receive Confirmation Email**
   - After successful booking, you will receive confirmation emails containing the Fed-e-Remit access link.
3. **Access Fed-e-Remit**
   - Click the Fed-e-Remit link provided in the email/in the final deal booking confirmation page.
   - Enter the user ID and password then click on 'Continue'. If the user is not registered for Fed-e-Remit, they need to complete the same first. Email shared will have the detailed steps for Fed-e-Remit registration also.
   - The transaction details will typically be available within a few minutes after booking under 'Pre-booked rates / FX retail Rates'
   - Enter the beneficiary details then click on 'Continue'.



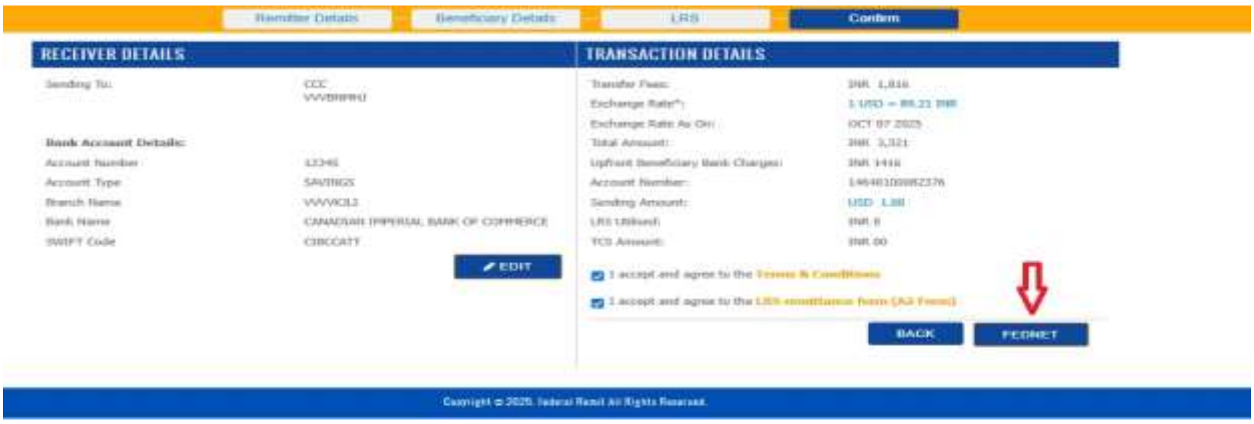

Money Transfer
Receiving Country-Currency
UNITED STATES-USD
Beneficiary
NEW BENEFICIARY
Beneficiary Bank Charges
OURS
Amount (USD)
1
Purpose Of Sending
EMIGRATION
Select Close Relatives
SELF
Additional Information
Click here to upload document
Account Number
****
Account Balance
Exchange Rate
Remit Amount
1 USD
Tax Collection At Source
Upfront Beneficiary Bank Charges
Fee
Total Amount (Incl. Of Fees & Taxes)
SEND MONEY
Recent Transaction Details


Modify Receiver's Information
Fields in * are mandatory
DELIVERY OPTIONS
*Name of Beneficiary Bank :
CANADIAN IMPERIAL BANK OF COMMERCE
*Address of Beneficiary Bank :
VVVVVVVVNMJK
*Beneficiary Bank SWIFT code
CIBCCATT
VERIFY
*Beneficiary Bank Routing Number/ABA :
* Account Number:
12345
* Confirm Account Number:
12345
Intermediary Bank Name:
Intermediary Bank routing number:
Intermediary Bank SWIFT code :
VERIFY
For faster delivery of funds & to avoid multiple correspondent bank charges, it is recommended to provide the intermediary bank details.
PERSONAL DETAILS
*Beneficiary name as in account :
CCC
*Nick Name:
BBB
*Address:
VBNMGH
State:
SELECT YOUR STATE
City:
SELECT YOUR CITY
Pincode/Zip Code/Postal Code/P.O.Box No. :
*Country : United States of America
Mobile No:
+1
BACK
CONTINUE

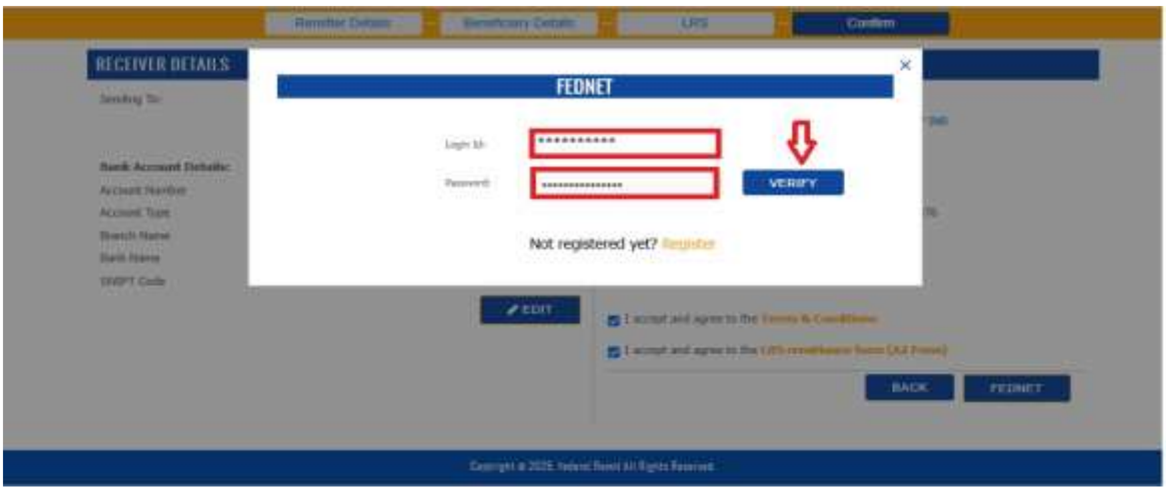
4. Enter the LRS details then click on 'continue'.



5. Select both checkboxes for terms and conditions then click on 'FEDNET'.



6. Enter your Fednet Login ID and Password, then click 'Verify'.



7. Enter the Fednet 2FA OTP received (based on the Fednet 2FA Opted) and click “Submit”.

8. The transaction status will be displayed once all the above steps are completed.

9. **Document Verification**
    - The Trade Finance team will review the submitted documents, validate the details, and perform regulatory checks.
10. **Remittance Processing**
    - Upon successful verification, the outward remittance will be processed as per the booked forex deal.
11. **Track Status**
    - Customers will receive updates on the transaction status and completion of the remittance process.